

The sharp end of

corporate innovation

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Customer relationships that span decades

Aegon at a glance - a global financial services company



Present in over **20** countries



29 million customers



> 600 billion revenue- generating investments



54 billion paid out in claims and benefits









Purpose and vision drive our strategy

Purpose

Helping people achieve a lifetime of financial security

Vision



Financially secure and healthy lives



Secure retirement and healthy aging in society



Cleaner and healthier environment





Three key trends are shaping our environment



Increased financial uncertainty



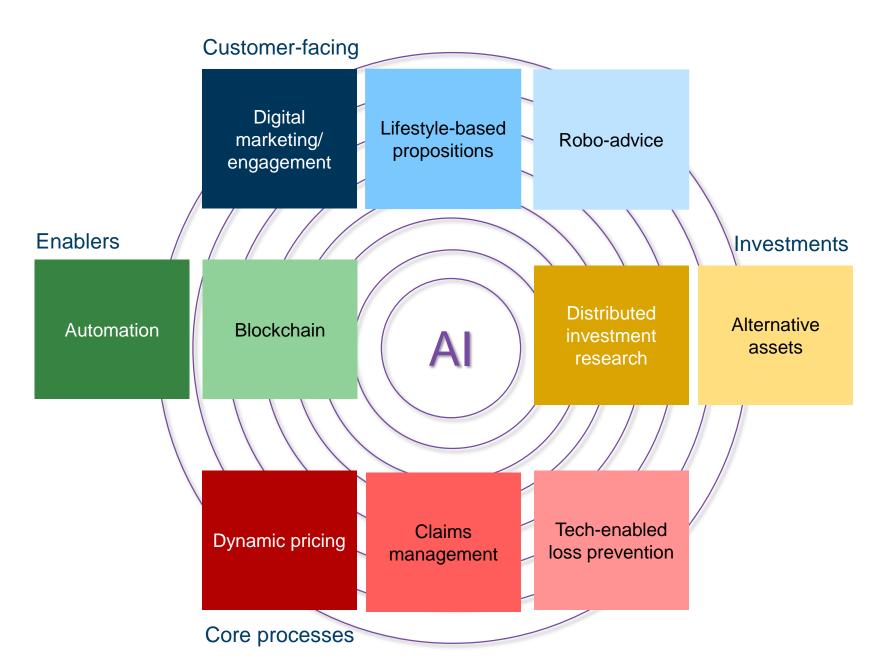
Retreating governments and corporations



Customers demand speed and ease of use



The digital revolution is changing our industry





Staying ahead of the curve

Satellites – innovation initiatives at a distance







Venturing into the fintech universe

Our Transamerica Ventures' portfolio

auxmoney

nextcapital







• everplans

LimelightHealth

























Helping people prepare beyond their lifetime

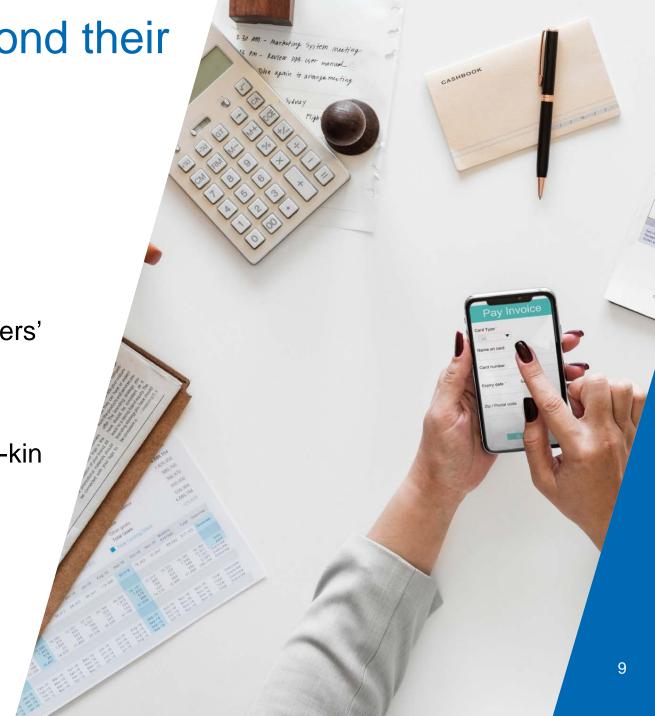
Customer engagement example

Easy to use digital vault for estate planning

Making it simple for loved ones to manage users' estates

Building relationships with users, their next-of-kin and financial advisers





Supporting our customer base with robo-advice

Advice and guidance example

Financial planning requires expert knowledge

 NextCapital's robo-advisor supports financial planning execution in our Transamerica Advice Center

 Integrating personal telephone-based and roboadvice

nextcapital...



Investing in core tools

Machine learning technology example

- Machine learning is key capability across the insurance value chain
- H2O.ai's open source tools are an emerging industry standard
- Software is being applied in multiple Aegon use cases

```
H<sub>2</sub>O.ai
```

```
self.fingerprin
classmethod
def from_settings(cls,
    debug = settings.
    return cls(job_dir(sat)
def request_seen(self, )
     if fp in self.fingerprints
          return True
      self.fingerprints.add(fp)
      if self.file:
          self.file.write(fp + 05
  def request_fingerprint(self.
       return request_fingerpri
```

Matching fintechs with our business needs

Investing in innovation



~ 80-100 commercial introductions per annum



~ 10 commercial partnerships per annum



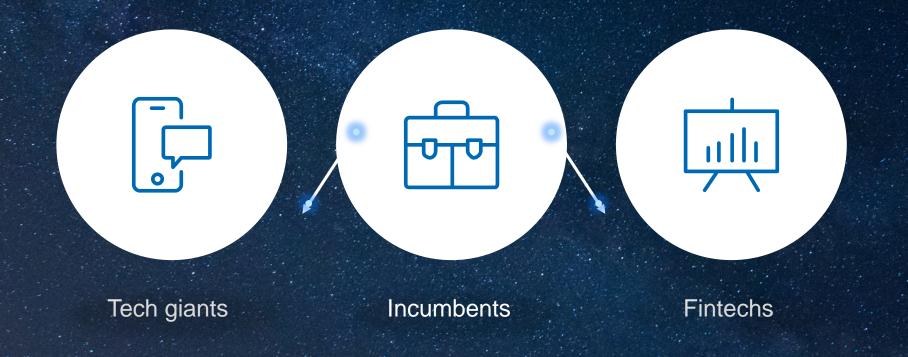
~ 5 investments per annum





Competing - Cooperating - Converging

A look into the future



Competing - Cooperating - Converging

A look into the future







