THOMSON REUTERS STREETEVENTS

EDITED TRANSCRIPT

AGN.AS - Q1 2017 Aegon NV Earnings Call

EVENT DATE/TIME: MAY 11, 2017 / 7:00AM GMT



CORPORATE PARTICIPANTS

Alexander Rijn Wynaendts AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Matthew Rider

Willem van den Berg

CONFERENCE CALL PARTICIPANTS

Albert Ploegh ING Groep N.V., Research Division - Research Analyst

Arjan van Veen UBS Investment Bank, Research Division - Executive Director and Equity Research Analyst of Insurance

Ashik Musaddi JP Morgan Chase & Co, Research Division - Executive Director and Co-Head of European Insurance Equity Research

Bart Horsten Kempen & Co. N.V., Research Division - Senior Research Analyst

Farooq Hanif Crédit Suisse AG, Research Division - Head of Insurance Research in Europe

Farquhar Charles Murray Autonomous Research LLP - Partner, Insurance and Banks

Gordon Aitken RBC Capital Markets, LLC, Research Division - Analyst

Nadine Adrienne Marion van der Meulen Morgan Stanley, Research Division - Equity Analyst

Nick Holmes Societe Generale Cross Asset Research - Equity Analyst

Robin van den Broek

William Hawkins Keefe, Bruyette & Woods Limited, Research Division - MD, Head of European Insurance Research and Senior Analyst

PRESENTATION

Willem van den Berg

Good morning, everyone, and thank you for joining this call on Aegon's first quarter 2017 results.

As always, we will keep today's presentation short, leaving plenty of time to address all your questions.

We would appreciate it if you take a moment to review our disclaimer on forward-looking statements, which you can find at the back of this presentation.

Our CEO, Alex Wynaendts, will first provide an overview of our performance and will then be joined by Matt Rider to answer your questions. Matt will be formally appointed as Group CFO at next week's AGM, subject to approval by our shareholders.

I'll now hand it over to Alex.

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Thank you, Willem. And good morning, everyone. Thank you all for your continued interest in Aegon and for joining us for our First Quarter 2017 Earnings Call. And recognizing that many other companies are also reporting today, so thank you for being with us.

So let me begin by providing you with a brief overview of the key developments this quarter. Underlying earnings increased 6% to EUR 488 million, driven by the continued successful execution of our expense-reduction program and by higher fee income resulting from growing our balances. Our Solvency II ratio remained stable at 157%, as capital generation in the quarter offset the acquisition of Cofunds and the final 2016 dividend.



Following the acquisition of Cofunds, we became the largest retail platform in the U.K., and the additional gross deposit generated by new business contributed to an 11% sales increase in the quarter for the group.

Let's now take a closer look at our underlying earnings for the quarter on the next slide and turning to Slide 3. We continue to see the earnings momentum of our underlying businesses improve across our company as we increasingly benefit from the management actions we have taken. One of the main drivers for increased earnings is the continued successful execution of our expense-reduction program. Since the launch of the program last year, we have achieved run rate expense saving of approximately EUR 160 million, and I will elaborate more on this program on the following slide. Another positive development for operating results is the continued growth of our fee-based businesses, which as a result of continued favorable equity markets and increased scale led to higher fee income. These positives were only partly offset by the adverse claims experience in our U.S. business driven by adverse mortality, which was in line with our expectation for seasonality; and onetime items. These onetime items include the impact of lower reinvestment yields and an adjustment to better reflect the timing of the payment of trail commissions on variable annuities. In addition, earnings were also impacted by low performance fees from Aegon Asset Management and by lower investment income in the Netherlands as a result of accelerated prepayments and interest rate resets on our mortgage portfolio.

Let's now move to Slide 4 and zoom in on our expense savings program. As I mentioned earlier, we continued to make good progress on our expense-reduction program, and we are well on track to reach our target of EUR 350 million by the end of 2018. In the first quarter of 2017, we achieved additional run rate expense reductions of EUR 50 million across the group, and these were mainly realized in the U.S. This brings our total run rate expense reductions to EUR 160 million, of which EUR 130 million from the U.S., EUR 25 million from the Netherlands and the remainder from the holding. We are well on track to reach our EUR 350 million target by the end of 2018.

As you can see on the slide, core operating expenses on a rolling 4-quarter basis continued to decline as a result of our expense-reduction program. These savings not only enable us to improve returns, as per the previous slide, but also to fund acquisitions in key business lines in the U.S. and the U.K. Acquisitions such as the DC business of Mercer in the U.S., the DC business BlackRock and Cofunds in the U.K. are all good examples of our continued focus on shifting to fee business; second, our ambition to offer a full suite of products to our customers; and finally, our drive to achieve a scale that is so important in today's competitive environment. In addition, expense savings we are making allow us to invest in capabilities to create a differentiated digital offering, in particular investments in new digital solutions in the workplace that are focused on the strong link between retirement plan participants' wealth and health.

I would now like to turn to Slide 5, which shows the development of our net income. As you can see, net income was strong for the quarter, amounting to EUR 378 million. Net income increased from the first quarter of last year as a result of strong underlying earnings of EUR 488 million, while nonunderlying earnings increased to EUR 49 million as fair value items improved significantly compared with last year, to a loss of EUR 53 million. This loss was mainly driven by hedges put in place to protect our capital position. These were partly offset by positive real estate revaluations in the Netherlands. In the first quarter, realized gains amounted to EUR 76 million and were primarily a result of sale of sovereign bonds in the Netherlands for ALM purposes. EUR 11 million of impairments reflect the continued benign credit environment, while the results from runoff business increased to EUR 31 million due to a onetime benefit in the BOLI/COLI business.

Let me now turn to our growing revenue-generating investments and deposits on the next slide. That is Slide 6. Gross deposits of EUR 34 billion continued to be strong across all of our businesses, driving total revenue-generating investments to a record of EUR 847 million (sic) [EUR 847 billion] at the end of the first quarter. The 13% increase in gross deposits, in comparison with the first quarter of 2016, was mainly due to significantly higher U.K. platform deposits, with the recently acquired Cofunds platform adding [over] EUR 6 billion in gross deposits.

Although asset management flows were lower this quarter, the particular highlight is the continued strong inflow into our Dutch Mortgage Fund. The size of the fund is now over EUR 10 billion, and it ranked among the top 10 best-selling investment funds in Europe in 2016. The fund is also a good example of the close cooperation between our Dutch and our asset management businesses, where the first has the origination and underwriting capabilities and the latter the restructuring capabilities and the relationships with institutional investors. By combining the strengths of both, we are able to earn an attractive total fee of around 35 basis points of the full lifetime of these mortgages.

This quarter, we saw fewer retirement plan takeover deposits and reduced demand for variable annuities and mutual fund deposits in the U.S. Net deposits in our U.S. retirement business remained positive at over EUR 600 million -- \$600 million, this despite further contract discontinuances



that were anticipated following the acquisition of Mercer's defined contribution business. We expect this trend to continue in the coming quarters. Net outflows for the quarter amounted to EUR 6 billion and were mainly driven by the termination of an asset management contract in the U.K. related to the Guardian business that we sold from 5 years ago.

I would like to now provide an update on the transformation of the U.K. business on the next slide. In 2016, we announced a series of transactions in our U.K. business divesting our annuity portfolio in 2 tranches and acquiring Cofunds' and BlackRock's DC business. These have enabled us to accelerate the strategic transformation of our U.K. operations from a traditional life insurance business into a scalable digital platform business. And we are now ranked #1 in the retail platform market and #3 in the workplace savings market. Following the acquisition of Cofunds, which has GBP 87 billion of assets, our combined platform exceed GBP 100 billion of assets and serves more than 1.2 million customers. Total inflows on our investment platforms in the U.K. amounted to GBP 7.3 billion, of which GBP 5.4 billion were generated on the Cofunds platform. These were primarily through institutional kinds, which can be lumpy from quarter to quarter. And GBP 1.9 billion of inflows on Aegon's own platform, which now has over GBP 15 billion of assets, confirming it as one of the fastest growing in the market.

Replatforming of Cofunds and the integration of BlackRock's defined contribution business are scheduled to be completed in 2018. In addition, we're on track to close the Part VII transfers for both tranches of the annuity portfolio by the end of the third quarter of this year, which is expected to result in a dividend from the U.K. to the holding in the fourth quarter of 2017.

Let me now turn to the next slide, where we'll take you through our sales for the quarter. This is Slide 8, where you can see that new life sales declined by 8% to EUR 246 million, driven by lower term life and indexed universal life sales in the U.S. and lower sales of life products in Europe. We are currently taking management actions to streamline the application process for indexed universal life products in the U.S.; and preparing for new product launches, which we expect to benefit sales in the second half of this year.

Lower sales in Europe were partly the result of the divestment of the U.K. annuity book. In addition, we continued to see a shift towards fee-based solutions in the Netherlands, which led to lower pension sales. Higher sales in China were the result of the successful launch of the critical illness product. But although the life sales were down year-on-year, the margin of the new production continues to improve as we benefit from the higher interest rates and a strict pricing policy.

Finally, accident & health sales increased by 4%, as sales in the Netherlands improved following the launch of a new disability insurance product and as a result of favorable currency movements in the U.S.

Let me now turn to our capital position for the group on Slide 9. And as you can see, our Solvency II ratio remained stable at 157%. This quarter, capital generation of the operating units, excluding market impacts and onetime items, amounted to EUR 0.3 billion and added 2 percentage points to the solvency ratio for the group after holding expenses. Positive margin impacts and onetime items also added 2 percentage points to the ratio and were mainly related to positive credit spread and interest rate movements in the Netherlands. This offset the negative effect from the change in [calculation the risk margin] on the Dutch ratio at the end of 2016, bringing the ratio back to approximately 140% as at the end of the first quarter of this year.

Positive onetime items were mainly driven by a change in the reserving methodology for high-net-worth business in Asia, this to better match the valuation of liabilities with the assets. Change led to an increase in excess capital position in Asia. These positive impacts were offset by the accrual of the final 2016 dividend, which will be paid in June; and by the acquisition of Cofunds, which reduced the U.K. ratio in the quarter to just under 150%. And I would like to highlight that in the U.S. the RBC ratio remained stable at around 440%.

On the next slide, I would like to take a moment to update you on the capital position in the Netherlands, Slide 10. We recognize the need to further improve the capital buffers in our Dutch business and intend to do so through a number of management actions, as we are committed to maintaining an adequate level of capitalization for our Dutch business. In light of this, we have downstreamed EUR 100 million of capital into Aegon Leven from the Dutch holding company during the first quarter of 2017. Management actions [were broadly] into 3 categories: first, improving the risk profile through measures such as optimizing ALM and hedging while at the same time also enhancing our internal models. Second, we've continued to review our global portfolio business to ensure that they all meet our financial and strategic objectives and to ensure our use of capital is optimized. Third, we'll continue to support our Dutch business as a core part of the group.



As I shared with you during the Fourth Quarter Results Call, we are working with our regulator to clarify a number of outstanding issues, including loss-absorbing capacity of deferred taxes, LAC DT. And we will provide you a comprehensive plan, precisely what actions we will take to improve the Dutch capital position, with our second quarter results on August 10.

Let me now conclude. We continued to see strong sales growth throughout the group in excess of our 10% target, driven by strong increase in gross deposits. We have achieved a run rate expense savings of EUR 160 million, which show that we are well on track to deliver our EUR 350 million expense savings target by the end of 2018. And I would like to reiterate our commitment here to returning EUR 2.1 billion to shareholders over the period 2016 through 2018. And we remain confident that we will continue to make significant progress towards our targets.

Matt and I are now ready to take your questions. Thank you.

QUESTIONS AND ANSWERS

Operator

(Operator Instructions) We will now take our first question from Robin van den Broek of Mediobanca.

Robin van den Broek

Unsurprisingly, my first question is related to the capitalization of the Dutch unit. As you indicated in your slides, it seems that the marked appreciation of your Solvency II ratio is predominantly driven by the Netherlands, so I was wondering if you could give a pro forma ratio for Q1. And connected to that, you mentioned in your slides that group support could be a potential management action, and I was wondering what could that be. Should we get worried about potential dividend cuts or capital market actions? Or yes, do you think you can solve it without affecting that? And second, on the U.S. tax reform, I think, yes, if that would go through, there will be an impact on DTA writeoffs and potentially a higher required capital in the U.S., yes. What kind of actions can you do there apart from operating at a lower RBC ratio and potentially lowering the calibration ratio with the Dutch central bank? Those are my questions.

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Yes, Robin van den Broek. (inaudible). As I indicated in my words, the Dutch ratio at the end of the first quarter of 2017 is around 140% and actually has benefited from improved market conditions. As you know, rates in the Netherlands are slightly higher. And we've seen some positive developments as well. And I would like to repeat here that we have committed to providing you with a comprehensive overview of where we are on our Dutch capital position at Q2. We have to go through a process, by the way, also working closely with our regulator. There is quite a number of outstanding issues, and I mentioned one of them in my speech. That is the LAC DT, where we are sure that we have the right interpretation. It is complicated. And I have given you an overview of the 3 steps and actions which we are taking. The first one is to look ourselves at where we can optimize ALM, where we can put hedging in place in the most effective way. We're also looking at our internal models, if they all reflect properly our risks. And as you can imagine, that does take time. And we have to ensure that we work closely here with the regulator. The second point is that we also want to be looking at Aegon NL as part of a group. And Aegon NL is not a stand-alone business. And that really what -- is what I meant by talking about overall group support. As you can imagine, the way we'd look at Aegon NL as part of the group, where the Netherlands reflects 20%, 25% of total, would be very different than if Aegon NL would be standing on its own. In this context, we'll continue to be looking within our group, at all the pieces of our portfolio, to ensure, as I said earlier, that they all meet our financial and strategic objectives. And we also want to make sure that we are deploying our capital in the most effective way. So Matt, would you please take the second?

Matthew Rider

Yes. On the tax reform, it may be good to start with that our current U.S. RBC ratios is sitting at 440% or so, at the top end of our range. I think you have it exactly right. If there was a reduction in tax rates, then we would see a reduction in the amount of DTAs and clearly an increase in the amount



of required capital that we would have to hold, as that's done on an after-tax basis. I think it's a little bit preliminary to talk about the actual impacts on RBC ratio given that there aren't too many details around this yet in the market. Probably good to say that, if there was a tax reform plan, all U.S. life insurance companies' RBC ratios would come down. We would be no different than anybody else. I think there will be a level-setting effectively of RBC ratios and what people think are adequate capitalization levels in the U.S. And we would be no different. We wouldn't -- be no different than anybody else. I think importantly, though, if there was a tax reform plan that lowered taxes, then ongoing capital generation will, of course, improve. So that's good for the industry.

Robin van den Broek

Okay. And then maybe the EUR 100 million capital injection in the Dutch unit, is -- was that already included in the pro forma number of -- in the number at year-end? Or does it also affect the 140% you just mentioned?

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

The 140% is at the end of the first quarter of 2017. And by the way, it's an approximate number. As you know, we have said that we would not be giving any more Q1 and Q3 explicit details on all the solvency ratios and capital ratios of our business units, but in view, of course, of the ongoing discussion around the Dutch, we felt that we should give you an indication.

Operator

We will now take our next question from Ashik Musaddi of JPMorgan.

Ashik Musaddi - JP Morgan Chase & Co, Research Division - Executive Director and Co-Head of European Insurance Equity Research

Ashik here. Just a couple of question. One, on the Dutch solvency, I'm afraid, again. So you mentioned that you'll give us a plan in the second quarter, but how should we think about Dutch ratio? First of all, what's your hurdle there? And secondly, would you always look at the Dutch ratio with the UFR impact that is going to happen, like, from 420 basis point to 365 basis point? Or would you not care about a fully loaded UFR impact at the moment, and that's how you will look at it? So as a management, how -- management team, how are you going to look at the Dutch ratio with UFR and without UFR? It would be great to get some color on that. Secondly, on your -- just going back to the DTA in the U.S. I mean you mentioned that the whole industry RBC ratio would come down, but I mean we have seen the same thing in the banking space as well because of a lot of concerns around capital, I mean, and SREP ratio et cetera. The Dutch -- the banking sector also kind of suffered that everyone went down, but because regulators have said that you need higher capital, we have seen the pain that the banking sector has gone through over the past 2, 3 years to recapitalize to a very, very strong level. So is it possible, or are you seeing any sort of scenario where, because of ratios coming down, you still need to take it back to a strong 400%, 450% ratio? Any sort of discussion that is going on? It would be great.

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Matt?

Matthew Rider

Yes, I think, just in terms of the solvency ratio and whether we look at UFR and without UFR, yes, we do. Our target zones that we have for the legal entities, we have at [1 30 to 1 50]. However, that -- and that is, of course, with UFR included in it. But we do look at it without UFR as well. And that's something with the new release from EIOPA we're going to have to carefully consider. On the DTA and, let's say, the impact on RBC ratios throughout the U.S., I think, far too early to talk about what would be the impact of these things if the -- if tax reform did come into play.



Operator

Our next question comes from the line of Nadine van der Meulen of Morgan Stanley.

Nadine Adrienne Marion van der Meulen - Morgan Stanley, Research Division - Equity Analyst

Two questions from my side, please. Firstly, you mentioned -- sorry. Again, on the Netherlands, you mentioned the 140% at the end of the first quarter. The EUR 100 million injection, did that take place during the first quarter? That is the first question. And on the capital generation in the Netherlands, would you mind giving us an update? I think the last you said about that was sort of guiding around to 225 million. I am not sure if that has changed at all, or not. And the second question I have is in the U.K. You've previously guided to a dividend upstream from the U.K. this year. Would you mind giving some detail around the timing and the potential magnitude of these dividends to be upstreamed from the U.K.?

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Nadine, your question is, is the EUR 100 million included in the 140% at the end of Q1? The answer is yes because we injected that in Q1. And as you'll remember, we've mentioned that we have in the Netherlands a number of legal entities. We have Aegon Leven, into which we injected the EUR 100 million. We have Aegon Schade. That's a nonlife business, for the English speaking. We have Aegon mortgages. And we have Aegon TKP, which is the pension unit. And all these 3 other entities actually are very well capitalized and allowed us in fact to take a dividend out of it because they were overcapitalized. Now your capital generation in Netherlands, yes, I can confirm that the 225 million normalized capital generation for the Netherlands is still the right number. And in terms of the U.K. dividends, I'll remind you that we indicated that we expect that the capital that was freed up from the 2 annuities is around 500 million; and that we would expect that 1/3 of it, roughly 30% of it, would be available to be dividend-ed up to the group. And I repeat what I said earlier: We expect this to take place at the end of this year.

Operator

And the next question comes from the line of Albert Ploegh of ING.

Albert Ploegh - ING Groep N.V., Research Division - Research Analyst

Yes, sorry. I'll have to come back to the Dutch business. I understand that the plans will be shared in detail in the second quarter. What I'd like to know is, yes, what kind of time lines on execution should we expect. Is the working thesis really to be at your comfort zone levels by the end of this year? And in relation to that is basically also embedded the question on, yes, what to expect in terms of paying up a dividend again from the Dutch unit for 2018. Is that still the working thesis currently? And I also had a question on — I saw also some changes to the reserving in Asia, which had positive impacts, I think, also in the quarter on solvency and offset with some non-admissibility of U.S. DTAs. Maybe you can give a little bit color around those two as well.

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Yes, we intend really to provide you clarity at the Q2 results, which is early August, Albert. I think it's too early to say now more about it. And of course, we would like to implement as soon as possible. We want to have our Dutch business on a sustainably basis capitalized and a business that is a mature business that is also able to pay and capable of paying dividends. In terms of Asia, I think it's very much in-line what I've been saying for some time. We are looking at optimizing our portfolio; and also how we employ capital, deploy capital in the most effective way. At the end of last year, I did inform you that we had put our direct marketing business in runoff. That means that we're trying to maximize now the cash flows that are being generated by that business. That's one of the elements of improving our capital position in Asia. And the second element is that we have this high-net-worth individual business, which is a business with branches in Singapore and Hong Kong and which operates out of Bermuda. It's a Bermuda-based company. And we see that we were able to actually avoid unnecessary use of capital because of multiple layers of regulation,



as you can imagine, Bermuda, Hong Kong and Singapore; and therefore, as such, created a position of excess capital in Asia. In terms of the DTA, Matt, will you take it?

Matthew Rider

Yes, let me take that one. So the Asia thing is a change in the reserving basis to better match the nature of the reserves with the way that we value the assets. And that resulted in about a EUR 265 million improvement. And then on the DTAs, there is a limit to the amount of DTAs that are admissible in the U.S. It's limited to about 15% of surplus. And we had DTAs that moved into that zone. And that loss was about USD 170 million in DTA admissibility.

Albert Ploegh - ING Groep N.V., Research Division - Research Analyst

And maybe one small follow-up on the DTAs. I mean, if you look at the annual report, I think you've split out the Tier 3 bucket. It's, I think, roughly 1.6 billion. Can you confirm that it is 100% U.S. DTAs? Or is there anything else in there as well?

Matthew Rider

Sorry. I missed the -- can you repeat the question, please?

Albert Ploegh - ING Groep N.V., Research Division - Research Analyst

Yes. So in the annual report the Tier 3 capital bucket is roughly 1.6 billion. And I would like to know whether that is indeed 100% U.S. DTAs.

Matthew Rider

That's majority, but we can follow up with details.

Operator

The next question comes from Farooq Hanif of Crédit Suisse.

Farooq Hanif - Crédit Suisse AG, Research Division - Head of Insurance Research in Europe

On the EUR 100 million in the Netherlands again, still just slightly confused. So you've moved money from 1 of your 3 companies essentially via the holding into another. So did the solvency ratio actually change for NL because of that movement? And what -- and if it did, what was the actual percentage point impact on the 140%, if you're able to give that now? That's question one. And question two, you mentioned looking at the portfolio. So you've done a lot of transformational things to shift to fee-based business. Can you talk about other areas of your business that you think you still need to do work from an M&A point of view? And could you also talk about what you'd be willing to sort of give up in your portfolio to support capital?

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Farooq, just to be absolutely clear, the capital that was injected was injected in Aegon Leven, which is a part of Aegon NL, but yes, it is in the 140%. But it did not change the ratio because it's moved from one part of Aegon NL to another part. It moved from a part that is overcapitalized, which I mentioned earlier, to Aegon Leven, which is the one where the ratio clearly is lower than it is for the rest of the businesses. So from Aegon NL



point of view, you don't see a change on a consolidated basis because we moved from one to another one. And Aegon Leven is capitalized at a lower level than Aegon NL, and that varies over time. But you could say that's around -- right now, it's around 15 percent points of difference. In terms of portfolio, your second question, we are looking on an ongoing basis at your portfolio, as you know. And you also know that we have our runoff businesses that we've been very clear that we would be like looking forward to exit but only at the condition that we are able to achieve good proceeds, proceeds that we do believe reflect the value of that business. And we've also said that -- when industry rates would start moving up, that the environment for looking at doing a transaction improved interest rates clearly is improving. And at the same time, I've always been and also very clear that we look at all our businesses and ensure that they have to meet our criteria also of scale. Scale is very important and is more important day by day in our businesses. So if we come to the conclusion that we are not able to achieve the necessary scale or that it will take too long to get there, then we review the different options. And as you can imagine, there are various options there. And this is part of a process which we will continue to be doing. And I think we've been pretty clear that those businesses that don't scale, clearly, are those ones that we will start reviewing first.

Farooq Hanif - Crédit Suisse AG, Research Division - Head of Insurance Research in Europe

And may I just ask one follow-up question on the runoff businesses? Is a large part of your DTA in the U.S. tied up in the runoff? Or is it a small proportion?

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Okay, Matt?

Matthew Rider

Yes, we're going to have to come back to you on that with further detail.

Operator

Our next guestion comes from the line of Nick Holmes of Societe Generale.

Nick Holmes - Societe Generale Cross Asset Research - Equity Analyst

Just a couple of questions. First one, just wondered whether AXA's decision to IPO its U.S. operations makes you want to consider whether your primary listing might perhaps be better in the U.S. I mean obviously there's a clear regulatory divergence between the U.S. and Europe, and I wonder what your thinking is there. Then just wanted to ask again on the U.S. runoff business. You're clearly looking at the options here. Is there anything you can sort of tell us that might happen this year?

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

On your question, Nick, yes it was an interesting development which I think we all saw yesterday. Let me reassure you here that Aegon -- the U.S. -- our U.S. business Transamerica is an actually core part of our business and has been contributing very significantly to -- and continues to contributes in the future. And we expect this to continue to be the case going forward. And in terms of the runoff business, I would have loved to give you more information. And I'll promise you that, as soon as we have an information we can share, we will share that with the market. But what I did say to you is that the environment has been improving as a result of higher interest rates. So we're working in order to try to get a good outcome for all of us and our shareholders.



Operator

The next question comes from the line of William Hawkins of KBW.

William Hawkins - Keefe, Bruyette & Woods Limited, Research Division - MD, Head of European Insurance Research and Senior Analyst

Sorry to keep coming back to the Netherlands, but it does seem to be [floating upright] through the call. I'm just interested. I know you've already talked about this slightly, but can you just be slightly clear about what you mean by group support when you're thinking about management actions? From my understanding of Solvency II, a simplest interpretation of group support is that you raise leverage and downstream that to the subsidiary as equity to support subsidiary solvency ratio. And from my assessment, you don't really have too much flexibility to be doing that, but maybe I've underestimated the flexibility of the overall group. But equally, group support can be interpreted in a different way, like because you've got the support of the group, you could be happier with a lower solvency ratio in one subsidiary because the group is all around it. I'm sorry to come back to it, but I think it is an important couple of words. Could you just help me understand the definition of group support? And then secondly, I'm going to dare to ask if you'd tell us what the U.K. Solvency II ratio was at the end of March, just to complete the chain of that? More importantly, though, could you just remind us? You've given helpful comments about the dividend at the end of the year, but I just wondered if you could remind us. The transactions that are still to come, what could be the percentage point impact of those, the Part VII transfers and the other things obviously, the timing on the other elements affecting the U.K. Solvency II ratio?

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Yes, Will, I think you've actually given a pretty good explanation yourself of what group support is. As I was trying to say, we need to look at Aegon in the Netherlands as part of a broader group, a well-diversified group, with more sources of cash flows to the holding to support expense of the holding, including of course dividends but also the payment of leverage. So we will be looking, in terms of group support, this in a broad way. And again, it's too early now, to me, to speculate about it. We will come back in Q2, and I promise you we'll come back in Q2. In terms of the solvency, what I did say in the call was that our solvency in the U.K. is just under 150%. And this is in the result -- or I should say -- or includes the fact that we have included in this number the full acquisition of Cofunds, which was just over -- or just under GBP 150 million at the end of last year. And the effect of cost reductions that is going to come because of the restructuring and the integration of Cofunds will come later this year, as will come the impact of the Part VIIs, which we really hope will be concluded somewhere in the third quarter. And the moment they get concluded in the third quarter, it will allow us to be in a position to pay a dividend that will be in this case a dividend related to the transactions offsetting the annuities. And that will be at the end of the year. By then, our base case assumption is that Aegon U.K. is sufficiently well capitalized that it will be able to support paying a dividend on an ongoing basis going forward based on the cash flow that it's generating from its business, which has now become very much a fee business and therefore much more predictable.

William Hawkins - Keefe, Bruyette & Woods Limited, Research Division - MD, Head of European Insurance Research and Senior Analyst

Okay -- I'm sorry. I missed the 150% when you said it in the call, so apologies for that. I'm sorry. I'm still back on the group support. Could we actually be conceivably raising the leverage of the overall Aegon Group? Or are we just talking about managing capital within the Aegon Group?

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Will, again, I said what I want to say about this right now. This is part of a broad process that we're looking. It's a broader process for the Netherlands, for the group, but I was trying to make the point that we should not be looking at Aegon in the Netherlands on an isolated basis. And we should be looking at it in the context of the group, including also the strength of the group. And we'll come back in the second guarter.

Operator

And the next question comes from the line of Gordon Aitken of RBC.



Gordon Aitken - RBC Capital Markets, LLC, Research Division - Analyst

Three questions, please. First, in the U.S. there's a mortality charge which is a wee bit higher than last year. I'm just wondering what mortality table you are using for reserves. And does it reflect the latest pickup in deaths we've seen around the world? Second question, in the U.K. So you've recently acquired Cofunds. I see the gross flow number for Cofunds. Could you just tell us what the net flow figure was in the first quarter? And the final question is about -- this is about capital in the U.K. So the proceeds from the annuity book sale, you said, were 500 million. And I'm just wondering what the capital backing that annuity book was. Because the usual guide that companies tell us here is about the 1 in 200 generates about a 10% capital requirement. And you had a 9 billion book, so 10% of that is 900 million. So if you can explain the difference between 900 million and 500 million, that would be great. And also, you've said that 350 will remain in the U.K. And I just need -- if you can just be clear as to what that will be used for.

Matthew Rider

Maybe on U.S. mortality, I think, first of all, it's not a -- let's say, a standard, let's -- statutory published mortality table that we're using for our IFRS results. These are pricing mortality tables. These are based on our own expectations based on, for example, what we've seen in smoker, non-smoker differences; and preferred differences; and those kind of things. So it's our own Aegon-specific mortality table. And that's why we look at it in terms of the actual-to-expected and not as a percentage of some other mortality table that's a standard publication. It really is refined based on our underwriting standards.

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

Yes, in terms of net flows in the U.K., we had around 300 million of net flows. As I did say in my text, the -- a big part of the inflows we've seen, the significant amount, is related to institutional business. And that can be lumpy, as I mentioned. We've seen this to be lumpy, but I think what is important is that we are seeing net flows in our business and start with [growth those] but also expected part of outflows, which you see what is not abnormal when you do a transaction. So actually we are pretty pleased that the outflows that we're seeing of Cofunds actually have been lower than we were expecting because the moment of transaction, so when it moved to a new owner under Aegon, is usually a moment that you see accelerated outflows. And we have seen less of that. So I hope that answers your question. In terms of the annuity book, let me take the question since I was close to it a year ago. And what we gave you is the number of capital that we have generated from the sale of the annuity business. That's the 500 million, of which we expect to upstream 350 million. I think it's very difficult to look at these businesses on an isolated basis because it's part of the total portfolio. And if you want to get really much more detail, that we'll have to go back longer, and that's something we should be doing with investor relations separately.

Gordon Aitken - RBC Capital Markets, LLC, Research Division - Analyst

But just on this point on what the 350 million will be used for in the U.K. that you're keeping in there.

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

So the 150 million, we'll be paying dividend. And that means effectively that the 350 million stays in the U.K., and that is part of our overall total capital position. And that's why we have a higher level now in the U.K. than we had had for many years before. Actually, we have a pretty significantly higher level, which are for fee business only, which as the -- such has much less risk than the business we had before. Is -- this is a level that allows us to be comfortable about an ongoing dividend. And I mentioned that to you earlier through a previous question that our objective in the U.K. is not only to pay once a dividend but to ensure that we pay dividend and have a sustainable basis for paying a dividend going forwards.



Operator

Our next question comes from the line of Arjan van Veen of UBS.

Arjan van Veen - UBS Investment Bank, Research Division - Executive Director and Equity Research Analyst of Insurance

Just a point of clarification on two, please. At the end of last year, you moved EUR 100 million to the Netherlands holding company. And at the time, you said you would upstream that to the group capital, subject to the outcome of a review of the new DNB guidance on LAC DT. So I'm just curious. What specifically has changed since February that makes you move that down again? And would it be correct to read that through, that there would be an adverse impact on your solvency ratio from the LAC DT review? So that's my first question. And as for the secondary part of that, your guidance for upstreaming for the Netherlands has been 225 million, but would it obviously be fair to assume that isn't -- wasn't the case in '16 and so we shouldn't be expecting anything at all in '17? And would you restate that when you give us the capital plan in August? And then one final question, on the U.S. and just more the capital plan as a whole. So you've had 2 rating agencies move your outlook for the U.S. to negative outlook in the last couple of months. So I'm just wondering whether your capital plan will also seek to address potentially some of their concerns to get those outlook revised back the other way?

Matthew Rider

Yes, so on -- I guess, on your first point, just to be clear. We did upstream dividends out of the nonlife Dutch companies into the holding company at year-end 2016. And those were downstreamed into the life company for prudency reasons and not so much a part of an overall LAC DT review. We do know that we will get much clearer guidance and direction at 2Q when we resolve the issue with LAC DT with the Dutch central bank, but I think it's a little bit too early to talk about the actions that we would take in terms of not paying dividends out of the Dutch entity or those kinds of things. This all comes part of the overall plan when we release our figures for 2Q. As far as the...

Arjan van Veen - UBS Investment Bank, Research Division - Executive Director and Equity Research Analyst of Insurance

You'll give an updated plan then in terms of guidance.

Matthew Rider

Yes, exactly. Yes, I think maybe importantly, on the rating agency outlook, some of them have been concerned about earnings volatility and the like and not necessarily a capital concern. So we'll be working closely, obviously, with rating agencies to do allay these concerns in the coming months when we go to various committees.

Operator

Our next question comes from the line of Bart Horsten of Kempen & Co.

Bart Horsten - Kempen & Co. N.V., Research Division - Senior Research Analyst

I have a few question as well on deposits and margins in the U.S., still impressed by the growth there. Deposit growth, you get in the U.S., but if I look to the net deposits also for regular — frequent quarters, it's close to 0 or negative. Could you give an outlook there? Or what's going on there? Secondly, on the margin development in the — in some product lines. For retirement plans, we saw margins creeping up to 14 basis points during '16, and it was now back to 12 in Q1. What's the outlook there? And the same, more or less, for variable annuities, where the margins dropped from 60 to 48 basis points. And I was wondering what the outlook is there. And one final question, on your runoff portfolio: You've been looking to dispose them besides running them off. And you relate that also to the interest rate zone. Could you indicate whether the interest rate environment is now interesting enough for you to look or to be successful in a divestment? Or do you need higher rates for that?



Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

On your first questions, I'm pleased that you're recognizing the very high level of gross deposits which we're seeing in the U.S. business; example, in retirement plans, which as you know is that business that we are really trying to develop. We've seen over 10 billion, which is actually very much in line with what we had in previous year. You're right to say that mutual funds and variable annuities have shown a little bit a lower level of new -- or gross deposits, but it's not surprising because you need to see this in the context of the uncertainty around the DOL. As you know, the DOL rules have not yet been implemented. There has been a 60-day extension period. And in that uncertainty, what you're seeing is both customers and distributors just being a bit more hesitant. So this very much should be expected. In terms of margins, it is difficult to look at them only in terms of basis points because we see more and more that the business is now being appraised on the basis of margin or revenue per plan participant. And we've guided you at the -- in conference last year in New York that it's around \$60 per plan participant that we expect for this business. And this is also very much in line with our strategy. As you know, we're trying to talk to you about moving -- the way we look at our pension business not as being an institutional asset management business. Now we are looking at plan participants that have saved together a significant amount over 220 billion and that we know each individually will have to make choices. And we're trying to get much closer to these plan participants. So the whole way we look at our business from an operational point but also from a financial point of view is focused more on plan participants, a bit away from the margins. Secondly, what you also see is that, because of the acquisition of Mercer, while we have seen some outflows from existing customers, at the same time what is extremely positive is that now we are well positioned in all segments of the pension business. And a segment we were not present in before was what we call the jumbo case, the very large cases. And the acquisition of the Mercer business actually gave us that capability. And I'm very pleased to see that the pipeline of the big cases, the jumbo cases, is clearly very much positive and strong. And that should be positive sign also going forward. You asked me about VA. I think you should take into account the onetime item that was mentioned by Matt earlier. If you correct for the onetime item, then effectively you are back at the 60 basis points of margin that you mentioned yourself earlier. And that remains kind of the trend we are looking forward. And in terms of the runoff business, I'll just repeat what I said earlier. We are very clearly looking at optimizing the value of these runoff business. We want to make sure we get a good price for it. And as I indicated, with rates moving above 2 and -- 2.25% in -- to U.S. treasury. We're getting into territory where it starts making sense to look at these transactions, and we're working hard on it.

Bart Horsten - Kempen & Co. N.V., Research Division - Senior Research Analyst

Okay. And maybe as a final follow-up, on reinvestment yields. First, the back book deals, could you give an update on where you stand there right now?

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO

So the first quarter, we had a reinvestment yield of 4.35 compared to 3.77 the previous quarter, so over 50 basis points increase, which is very positive. The book value is -- the book yield is around 4.7. So you see we're getting pretty close to our book yield. And then rates have dropped a little bit recently, so I will say the 4.35 for Q1 at this point in time is probably a little bit lower. It's around 4.2%.

Operator

And we will now take our last question in the queue from Farquhar Murray of Autonomous.

Farquhar Charles Murray - Autonomous Research LLP - Partner, Insurance and Banks

Just 2 questions, if I may. Firstly, coming back to Slide 10, on the Dutch solvency position. You referred to an -- restoring an adequate level of solvency for the Dutch business. Would that adequate level still be the 130% to 150% target level kind of previously established? Or is that part of the ongoing discussions with the DNB too? And then secondly, is there more to do in terms of optimizing between the Dutch subsidiaries? And perhaps on that, would you be willing to give the solo positions of those, i.e. (inaudible)?



Matthew Rider

Yes, on your first point of -- sorry. The first question again? Sorry.

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO It's the range...

Matthew Rider

Yes. I'm sorry. The -- yes, the range is currently 130% to 150%, but we're looking again at sensitivities in the capital. So that's part of the process that we're working through, but right now we're not prepared to change those. We would -- we could potentially change them at -- when we release the -- our overall comprehensive plan in 2Q. And then in terms of optimizing the -- again, I missed the other question. Sorry. This second...

Alexander Rijn Wynaendts - *AEGON N.V.* - *Chairman of the Management Board, Chairman of the Executive Board and CEO* It's about the other units in the Dutch business, what other ratios we'll provide there.

Matthew Rider

Yes. Well, you'll get that information on the 19th. We'll publish the solo-entity solvency and financial condition reports on Friday, the 19th. So you'll be able to see those in English in fact.

Farquhar Charles Murray - Autonomous Research LLP - Partner, Insurance and Banks

But then do you think there's more to do in terms of optimizing? Obviously, you've done EUR 100 million between the nonlife and the life. Is there more that you can do there?

Matthew Rider

Yes, again, we'll come back at 2Q with an overall plan.

Alexander Rijn Wynaendts - AEGON N.V. - Chairman of the Management Board, Chairman of the Executive Board and CEO All right, thank you, everybody. And thank you for joining in, and thank you for your interest. And I wish you a good day.

Thank you. Bye-bye.



DISCLAIMER

Thomson Reuters reserves the right to make changes to documents, content, or other information on this web site without obligation to notify any person of such changes.

In the conference calls upon which Event Transcripts are based, companies may make projections or other forward-looking statements regarding a variety of items. Such forward-looking statements are based upon current expectations and involve risks and uncertainties. Actual results may differ materially from those stated in any forward-looking statement based on a number of important factors and risks, which are more specifically identified in the companies' most recent SEC filings. Although the companies may indicate and believe that the assumptions underlying the forward-looking statements are reasonable, any of the assumptions could prove inaccurate or incorrect and, therefore, there can be no assurance that the results contemplated in the forward-looking statements will be realized.

THE INFORMATION CONTAINED IN EVENT TRANSCRIPTS IS A TEXTUAL REPRESENTATION OF THE APPLICABLE COMPANY'S CONFERENCE CALL. AND WHILE EFFORTS ARE MADE TO PROVIDE AN ACCURACEIS IN THE REPORTING OF THE SUBSTANCE OF THE CONFERENCE CALLS. IN NO WAY DOES THOMSON REUTERS OR THE APPLICABLE COMPANY ASSUME ANY RESPONSIBILITY FOR ANY INVESTMENT OR OTHER DECISIONS MADE BASED UPON THE INFORMATION PROVIDED ON THIS WEB SITE OR IN ANY EVENT TRANSCRIPT. USERS ARE ADVISED TO REVIEW THE APPLICABLE COMPANY'S CONFERENCE CALL TISELF AND THE APPLICABLE COMPANY'S SEC FILINGS BEFORE MAKING ANY INVESTMENT OR OTHER DECISIONS.

©2017, Thomson Reuters. All Rights Reserved.

